

# 2022 AAC National Team Online Auction

## What are the important dates and times?

- Bidding BEGINS Monday, June 27, 2022 @ 7.00 am PST, 8.00 am MST, 9.00 am CST, 10.00 am EST, 11.00 am AST, 11.30 am NST
- Bidding ENDS Monday, July 4, 2022 @ 7.00 pm PST, 8.00 pm MST, 9.00 pm CST, 10.00 pm EST, 11.00 pm AST, 11.30 pm NST

Please note: Bids will be accepted on the closing date precisely at the times listed, not one minute afterwards.

## Help me find the items I “liked” or “followed”.

- You should receive FB notifications of posts in items you “followed”. But FB can be unreliable with notifications.
- You can find all your “liked” and “followed” posts by clicking on your profile picture (which will take you to your profile) and viewing your **Activity Log**. You can find your Activity Log
  - from your desktop, by clicking on “Activity Log” at the bottom right of your cover photo, or
  - from your mobile, by clicking on the 3 dots (...) below your cover photo and select “Activity Log”.
- or go “old school” and write down the item number and Album for the items that interest you and go back to the Albums and find it
- or go to the auction albums and browse via the "I have all of the time in the world" route until you find your item.

## I’m looking for a specific item or Team Member’s items, how can I find it?

The Facebook search function is not helpful. Your best option is to go to Albums and browse by category/Album. The Team Member’s name is on each item picture, along with the item number.

## I’m not receiving notifications on items that I bid on (when I’ve been overbid).

This is a Facebook problem and we can’t fix Facebook. Some people have had success tagging themselves in the comments of the photo. The safest bet would be to record the item numbers for the items you’re bidding on and to check back regularly.

## How do I bid?

Please place your Bid in the 'Comment' section of the Item you would like to bid on. Bids lower than or equal to the highest previous bid on an item will be ignored or deleted. Note that shipping costs are NOT included in your bid unless specifically stated in the item description, so check the location before bidding. Also, you may want to write down the item #'s of the things you bid on and check back throughout the week as Facebook notifications (that you’ve been overbid) are not reliable.

## I won the item! What’s next?

After the auction closes, admins will post the winner’s name and winning bid on each item, with instructions on how to arrange for payment and delivery. Please be patient on this because there are potentially hundreds of items that have to be closed. A “Payments FAQ” will be added once we approach the close of the auction.

***THANK YOU to all the TEAM CANADA supporters for joining in the team’s auction fundraiser. A special thank you to all of those supporters that donated items to support the team.***